

Data backup and restore made simple for the Mac desktop

Features Incremental Backups, Snapshots, Mapped Drive Backup
and Web-based Backup set Management.



For any assistance, call us at

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On business days from 6:00 AM to 6:00 PM PST



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Introduction

IDrive for Mac is a reliable online backup and restore application for the Mac platform. It safeguards your critical data in case of system crash.

Customization options include the provision to modify the data set selected for backup, schedules, reporting options and more.

Your data is secure as it is transferred using 128-bit SSL encryption. Also, the graphical user interface makes it easy to navigate through the application.

The other key features include data compression during file transfer that ensures quick backups, Incremental backups that economize the bandwidth usage and Snapshots that provide previous versions of data for restore.



Features

The features can be summarized as follows:

General Features

- **128-bit SSL encryption** during data transmission that ensures secure online backups
- **Compressed data during transmission** that speeds up your backups
- **Incremental backups** where only the modified portions of your files are backed up to your account, thus conserving bandwidth
- **Easy selection** of your files/folders for backup
- Performs **interactive backup/restore** or **schedule backup** for a future date and time
- Provision to receive **email and desktop notifications** after every scheduled backup job
- **Web-based access** to backup and restore your files as also to view and search for them and to retrieve log reports
- **Locate files and folders** backed up to your account and restore the same to Mac desktop
- **Automatic backup** of critical data including the Desktop, Downloads, Documents, Library, Music, Movies and Pictures folders
- **Bandwidth Throttle** allows you to control your Internet bandwidth usage
- **Upgrade** to the latest version using the 'Software update' feature
- **'Automatic Power off'** option after scheduled backup - the machine shuts down automatically once data is backed up
- **Sync data** in your online account with that on your Mac

Backup Features

- **Mirror Path** ensures that the file-folder hierarchy on your local Mac is replicated in your IDrive for Mac account
- **Drag-n-drop** files/folders from your Mac machine to IDrive for Mac account for backup
- **Schedule Backup configuration** allows you to customize the scheduled backups as per your convenience (based on date, time or frequency)
- **Efficient Storage Computation** that ensures that the total storage space is calculated only for the latest version of a particular file and is not based on its historical versions (Snapshots)
- **Manage all the scheduled backup jobs** enables you to manage all your scheduled backup jobs with the click of a button
- Backup your **Mapped and Network drives**
- **Scheduled backup in system lock/logoff mode** ensures that your scheduled backup takes place uninterrupted. Further, there is a provision to automatically shut down the Mac on completion of the operation.



- Backup data from **multiple computers** to a single account

Restore Features

- **Interactive Restore** allows you to immediately restore files/folders from your IDrive for Mac account to the local Mac.
- **Drag-n-drop** files/folders to restore from your IDrive for Mac account to your Mac machine
- **Snapshots** provide for the 10* previous versions of files backed up to your IDrive for Mac account.

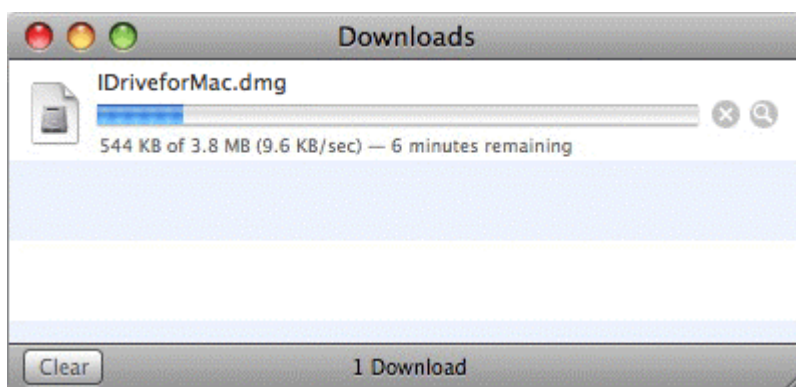
*The number of available daily Snapshots may change without notice.



Link for Application Download

To download the application, go to <http://www.idrive.com/idrive-for-mac.htm> and click the 'Download' icon.

The following screen is displayed:





Install IDrive for Mac

Follow the steps given below to install the application:

1. After downloading the application, double-click the **IDriveforMac.dmg** and then click the **IDriveforMac.pkg**. The 'Welcome to the IDrive for Mac Installer' screen is displayed.
2. Click **Continue** to proceed with the installation. The 'Software License Agreement' screen is displayed.
3. Click **Continue** and **Agree** from the subsequent screen to proceed.
4. Select the location where you want to install the application, using **Change Installation Location** and click **Install**.
5. A screen is displayed for verification. Enter the valid system password (administrator password) and click **OK**.

On successful installation, The 'Installation Succeeded' message is displayed.



Login to IDrive for Mac Application

After installation, you can login to the IDrive for Mac application in two ways:

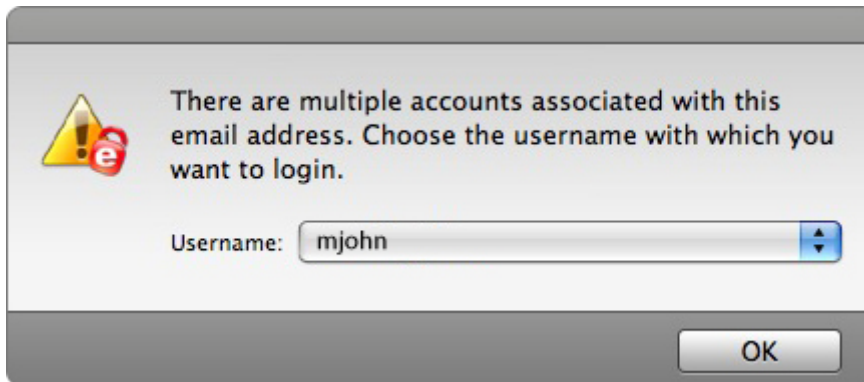
1. By double-clicking the IDrive for Mac icon on your Desktop
2. Start > Programs > IDrive for Mac > the Login screen is displayed.



The Login screen contains the following options:

Username or Email address: Enter the 'Username' or 'Email address' provided while registering for your IDrive account.

Note: If there are multiple accounts linked to an email address, then a screen is displayed as shown below, which allows you to select the desired Username.



The 'SSL Encryption' option is selected by default. You can enable the 'Remember Username and password' option to avoid typing the username and password on subsequent logins.

Password: Enter the password provided while registering for the account.

Reconnect automatically on login: The application will automatically reconnect on login.

SSL Encryption: Provides secure transmission of data using the 128-bit Secured Socket Layer encryption technology.

Remember Username/Email address and Password: Saves the 'Username' and 'Password'. This option is selected by default and can be changed.

Settings: Specify the proxy server settings and provide proxy authentication.

Cancel: Closes the 'Login' screen.

Login: Logs you into the application.

New user sign up: Sign up for an account from the IDrive website.

Forgot password: Retrieve your password, which is mailed to your email address provided during registration.

Upgrade Account: Purchase more storage space.



Settings

Using the Settings option in the Login screen, you can configure the proxy settings and proxy user authentication.

Click 'Save Settings' to save the information entered in the screen and 'Cancel' to exit the screen.

Proxy Settings

Select 'Enable Proxy Settings' from the check box to set the proxy settings of the computer. In the 'Proxy Address' field, enter the IP Address of the computer, where the proxy server has been installed. In the 'Proxy Port' field, enter the port number of the proxy server.

For the local area network, if a connection has been made through a proxy in the system preferences, then on clicking the 'Get Proxy Settings' button, the proxy information (the IP and the port number) will be taken automatically.

'Enable Proxy authentication' grants access to the Internet after valid authentication. The authentication information - 'Proxy Username' and 'Proxy Password' must be same as that of Username and Password of the proxy server.



IDrive for Mac Interface

IDrive for Mac has a simple and user-friendly interface, making it easy to browse through the application. On a first time login to an account, the following screen is displayed.



By default, the IDrive application backs up the 'Documents', 'Desktop', 'Downloads', 'Library' etc, with the frequency set to a random off-peak hour. You can edit the 'Contents of my Backup set' and/or schedule the backup as per your convenience.

The screen has the following options:

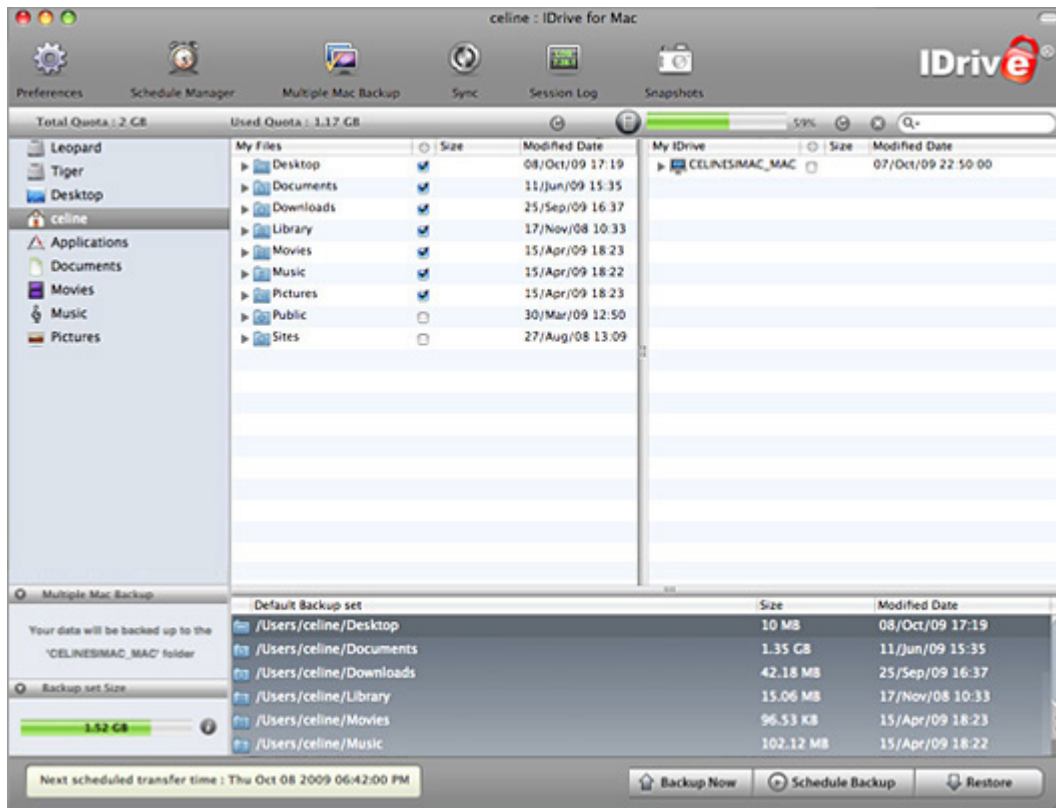
Edit my Backup set takes you to the IDrive for Mac main screen from where you can update the 'Contents of my Backup set' and schedule backups.

Edit schedule parameters opens the 'Scheduler' screen from where you can modify the scheduled backup options like day and time and set notification options and so on.



The **Close** button closes the above screen and displays the main screen of the IDrive for Mac application

The main screen of the application is displayed, as shown below:



The screen has three panes:

- The **left-side pane** shows the files/folders present on your Mac (My Files).
- The **right-side pane** shows the files/folders present in your IDrive for Mac account (My iDrive).
- The **lower pane** shows the files/folders selected for backup (Default Backup set).

Note: Files and folders that are highlighted in orange will not be considered for Backup.

For details, view the Exclude files and folders section in this manual.



IDrive for Mac Menu bar Options

The Application menu bar has the following options:

- IDrive for Mac
- File
- View
- Window
- Help

IDrive for Mac

The **IDrive for Mac** menu has options that let you update the preference settings and view information about the application. These include:

About IDrive for Mac

Displays information about the application installed on your computer.

Preferences

The **Preferences** option allows you to change the settings of the application and exclude files and folders.

To access the Preferences screen, from the application menu bar, go to **IDrive for Mac** and select the **Preferences** option.

The Preferences screen has the following tabs:

- General
- Auto-Pause
- Exclude files and folders



File

The **File** menu has options that let you connect to or disconnect from the IDrive for Mac application. These include:

Connect

The **Connect** option lets you log on to the application.
For this, follow the steps given below:

1. From the application menu bar, go to **File** and select the **Connect** option. The 'Login' screen is displayed.
2. Enter the Username and Password and click **Login** to login.

Disconnect

The **Disconnect** option lets you logout from your account.
For this, follow the steps given below:

1. From the application menu bar, go to **File** and select the **Disconnect** option. A screen prompts you to commit your selection.
2. Click **Yes** to log out from your account.

Note: The scheduled backup operation continues even after you log out from the application.



View

The **View** menu has options that let you view the details of the transactions of a particular session of backup or restore, scheduled backups and all other transactions. These include:

Session Log

This option lets you view log details of all the interactive and scheduled jobs performed in a session.

Interactive Log

This option lets you view log details of interactive backup and restore operations.

Scheduled Backup Log

This option lets you view the log details of the scheduled backup operations.

Window

The **Window** menu has options that let you adjust the size of the application window.

Minimize

This option allows you to minimize the window.

Zoom

This option allows you to increase the size of the window.

Bring to front

This option allows you to bring a window to the front without bringing all the application's other windows to the front.



Help

The **Help** menu has options that lets you access the IDrive for Mac help manual, contact technical support for any queries related to the application and access the IDrive for Mac website. These include:

IDrive for Mac Help

This option lets you access the IDrive for Mac help manual.

Send Error Report

The **Send Error Report** feature lets you send your queries to the IDrive for Mac technical support team, in case you encounter any problem while working with application. In the mail, classify the type of error or problem encountered so that we can provide a prompt solution.

For this, follow the steps given below:

1. Login to the application.
2. From the application menu, go to **Help** and select the **Send Error Report** option or click the **IDrive Monitor** status item present on the system menu bar and select the **Send Error Report** option. The 'Send Error Report' screen is displayed.
3. Enter your Username, email ID, contact number, trouble ticket number (if any) and the subject.
4. Explain your problem or query in the 'Message' text box.
5. Click **Send** to send your feedback/query to the technical support team.

You will receive an email from the technical support team containing the Ticket Number for your query that can be used as a reference, in case you face the same problem again or find that it has not been resolved.

For this purpose, in the 'Send Error Report' screen, a text box for Trouble Ticket Number is provided. Here, enter the ticket number sent to you.

Website

This option lets you access the IDrive for Mac website.



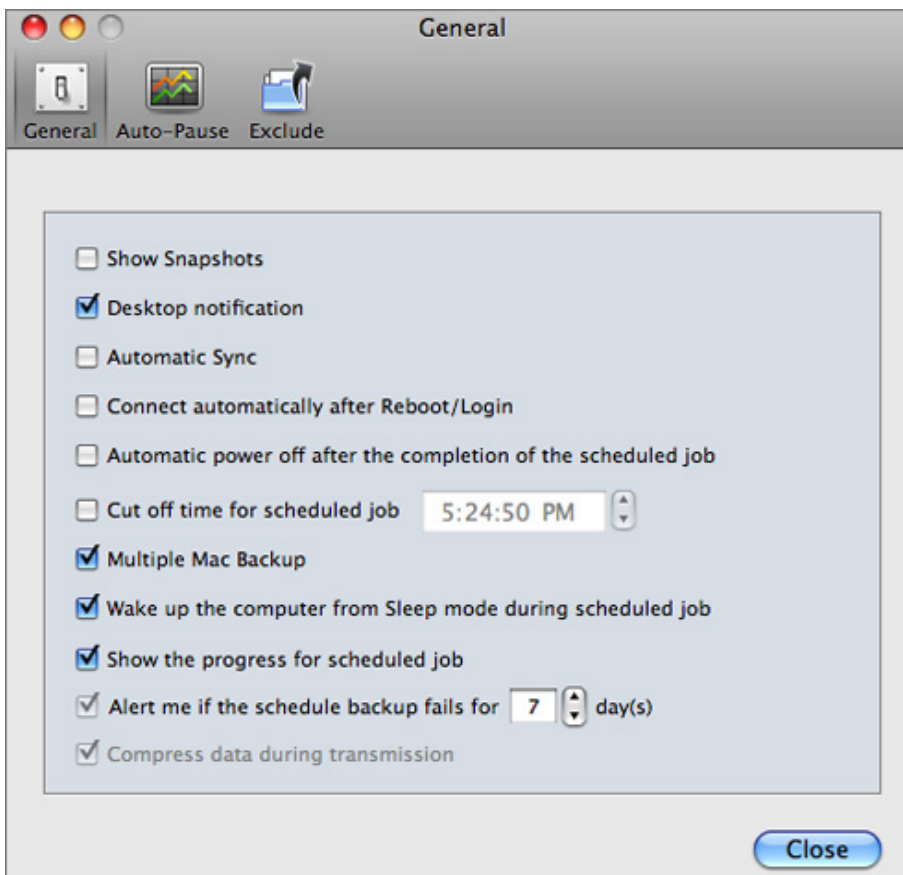
IDrive for Mac Toolbar options

The following options are available on toolbar:

- Preferences
- Scheduler
- Multiple Mac Backup
- Sync
- Snapshots
- Session Log

Preferences

The **General Tab** in the **Preferences** window allows you to change the settings of the application, as shown below:





The **General Tab** in the **Preferences** window allows you to show/hide Snapshot and customizes the settings of the application.

On the main screen, click the **Preferences > General** option from the toolbar. The following options, is displayed:

- Show Snapshots
- Desktop notification
- Automatic Sync
- Connect automatically after Reboot/ Login
- Automatic power off after the completion of the scheduled job
- Cut off Time for scheduled Job
- Multiple Mac Backup
- Wake up the computer from Sleep mode during scheduled job
- Show the progress for scheduled job
- Alert me if the schedule backup fails
- Compress data during transmission

Show Snapshots

Snapshots provide historical view of data stored in your IDrive for Mac account. This helps you to restore the files/folders (which might have been deleted accidentally) to your local Mac.

You can view the files stored in your IDrive for Mac account under the newly created directories. These directories appear with appropriate names and date extensions or extensions like nightly/weekly and so on.

Follow the steps given below to enable this option:

1. From the application menu, go to **IDrive for Mac** and select the **Preferences > General** option. The 'General' screen is displayed.
2. Select the **Show Snapshots** check box.

Desktop notification

This option lets you receive notification on the desktop on completion of every scheduled backup.

Follow the steps given below to enable this option:

1. From the application menu bar, go to **IDrive for Mac** and select the **Preferences > General** option. The 'General' screen is displayed.



2. Select the **Desktop Notification** check box.

Automatic Sync

Select this option to sync files between your Mac and IDrive for Mac account with a lag of 30-days. (applicable only for schedule backups) In other words, if data is deleted from your Mac that has already been backed up previously, the corresponding data in your online account would be deleted after 30-days. This helps in keeping your account size at optimal levels. This helps in keeping your account size at optimal levels*. This will skip deletion if files to be deleted are greater than 5% of the total content as a precautionary measure. You will have to sync manually. *

Note: Automatic Sync may result in automatic deletion of data from your IDrive for Mac account, use/set this option carefully.

* The percentage mention refers to files considered for deletion in your account as a percentage of total number of files. The purpose of this percentage-based control is to avoid large deletion of files in your account due to some unforeseen event on your Mac.

Connect automatically after Reboot/ Login

This option automatically connects you to the application, once you log into your Mac. While connecting to your account, 'Login' screen is not displayed.

Follow the steps given below to enable this option:

1. From the application menu bar, go to **IDrive for Mac** and select the **Preferences > General** option. The 'General' screen is displayed.
2. Select the **Connect Automatically on Reboot/ Login** check box.

Note: This is applicable only if the 'Remember Username and Password' option is enabled on the 'Login' screen.

Automatic power off after the completion of the scheduled job

Selecting this option shuts down the system automatically on completion of the scheduled backup.

Follow the steps given below to enable this option:

1. From the application menu bar, go to **IDrive for Mac** and select the **Preferences > General** option. The 'General' screen is displayed.
2. Select the **Automatic power off after completion of the Scheduled jobs** check box.

Cut off Time for Scheduled Job

This option stops the scheduled backup at the specific time, set by you. The backup is resumed at the next scheduled time from the point it was stopped. This ensures that the scheduled backup do not interrupt the normal computer operations.



Multiple Mac Backup

This option allows you to backup data from multiple computers to a single IDrive for Mac account. It prevents data overlap in case you are trying to backup files / folders, with the same name, that reside on different machines.

On selecting this option, the following window is displayed.



Click 'Proceed' to enable this option. Your data is backed up to a folder that retains the same name as that of your computer. All future backups from this computer are directed to this folder.

Wake up the computer from Sleep mode during scheduled job

This option lets the schedule backup take place even if your Mac is in sleep mode.

Show the progress for scheduled job

This option lets you display/hide the scheduled backup progress screen.

Alert me if the schedule backup fails

This option intimates you on the desktop in case your scheduled backup fails. By default, it is set to seven days.

Compress data during transmission

The application compresses and transmits data to ensure quick backup and reduced bandwidth usage. This option is enabled by default.



Auto-Pause

The 'Auto Pause' option in the Preferences tab makes intelligent guesses on pausing and resuming backup to enable optimum desktop experience during user activity.

Bandwidth Throttle (when system is not in use): This option let's you set the bandwidth to be used by your system for backups, when it is not in use. By default, it is set to 100%.

Note: The percentage set for Bandwidth Throttle is applicable for both scheduled and interactive backups.

Bandwidth Throttle (when system is in use): Select the 'Auto-Pause' option from the check box to use this option.

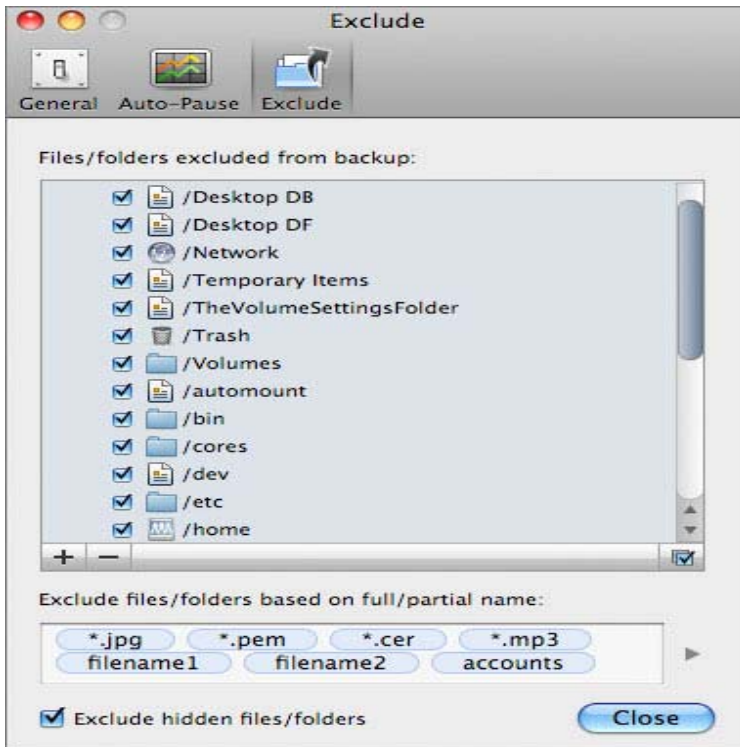
This option lets you set the bandwidth to be used by your system for backups, when it is in use. This allows other applications to run without hindrance. By default, it is set to 25%.

Exclude files and folders

The 'Exclude' tab in the Preferences screen allows you to exclude data from backup.

By default, some files and folders including all hidden files and folders are excluded by the IDrive for Mac application. To backup excluded items, clear the check boxes and perform the backup operation.

To exclude files/folders, click the 'plus' icon and select the files/folders that you wish to exclude.



You can exclude files/folders in the following ways:

Exclude files/folders based on full/partial name

In the 'Exclude files/folders based on full/partial name' box, enter the full or partial name of the file(s)/folder(s) that you want to exclude from backup. The same exclude parameters are displayed in the list box. You can exclude files and folders on the basis of wildcard characters.

'*' - Represents one or more character(s).

Example: To exclude a folder named 'JAMES', you can enter 'J*'. Here, the '*' replaces or represents the remaining characters of the folder 'JAMES'. During backup operation, the IDrive for Mac application will search for the folders starting with letter 'J' and exclude them from being backed up.

From the main window

1. On the IDrive for Mac application screen, select the file/folder to be excluded under 'My Files'. Right-click and select the 'Exclude files/folders' menu option.
2. The selected file/folder is added in the exclude list and is visible on the 'Exclude' screen.



Scheduler

The **Scheduler** toolbar lets you edit/delete/stop/refresh or reschedule a backup job for an immediate or scheduled backup.

On the main screen, click the **Scheduler** toolbar option. The 'Manage scheduled jobs' screen is displayed, as shown below:

Schedule type	Next transfer	Frequency	Status	Destination
Backup	Nov 17, 2008 22:43:00	Daily		My IDrive

It has the following options:

Edit: Lets you edit the selected scheduled backup job. You cannot edit a backup job when the status indicates 'In Progress'.

Immediate: Lets you select the scheduled backup job for an immediate backup.

Refresh: Lets you refresh the backup jobs.

Stop Transfer: Lets you stop the transfer of data to the IDrive for Mac account.

Delete: Lets you delete the selected backup job. You cannot delete a backup job when the status indicates 'In Progress'.



Reschedule a Backup job using the Scheduler toolbar option

You can reschedule a backup job using the **Scheduler** toolbar option.

Follow the steps given below to reschedule a backup job:

1. Login to the application.
2. Click the **Scheduler** toolbar option. The 'Manage scheduled jobs' screen is displayed.
3. Select the scheduled backup job from the list and click **Edit** to reschedule it. The 'Editing the selected record' screen is displayed.
4. Click **Next**. The '**Scheduler**' screen is displayed.
5. Set the date and time, frequency of backup, type of notification and click **Update**. The backup is rescheduled and the changes would be reflected on the 'Manage scheduled jobs' screen.

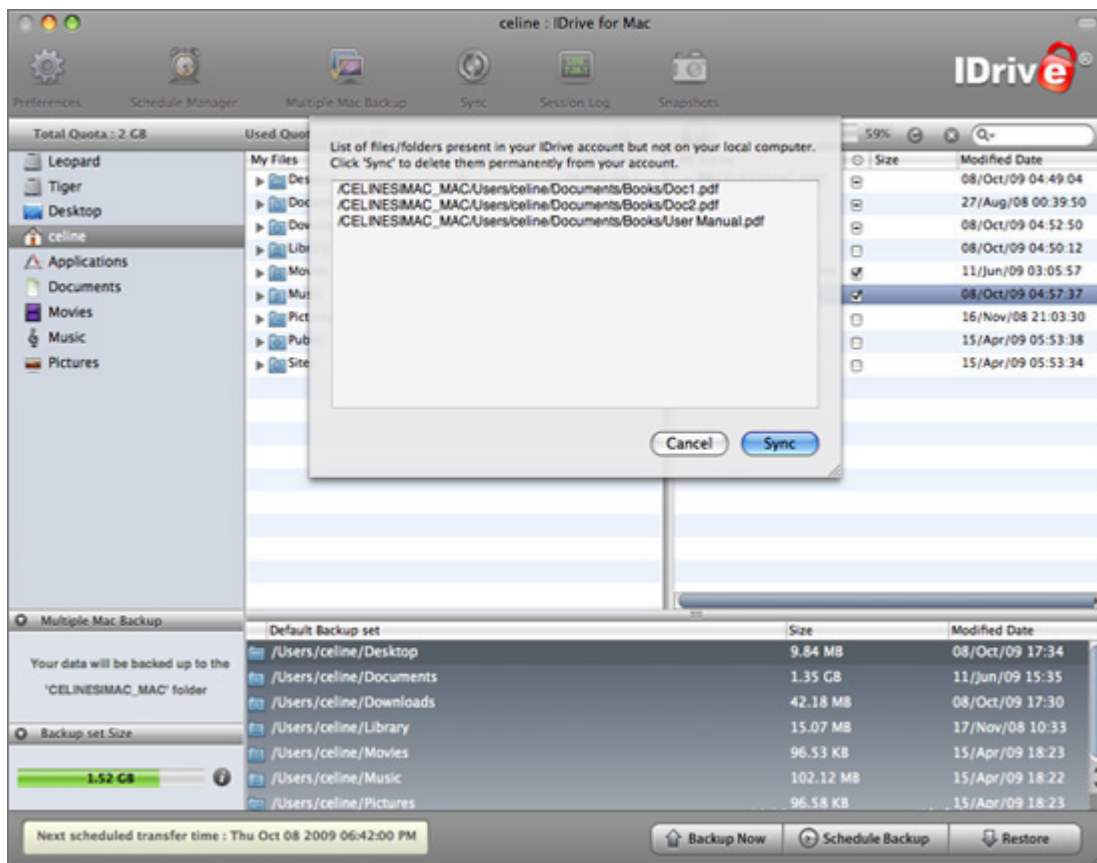


Sync

The 'Sync' feature lets you match the contents of your IDrive for Mac account with that of your Mac, for the selected files/folders. It is useful when you have been taking backups regularly and removed some data from your local computer or your account.

To sync data, follow the steps given below:

1. Select the folder(s) to be synchronized on the 'My IDrive' pane and click 'Sync'.
2. A screen shows the list of the files/folders present in your IDrive for Mac account but not on your Mac.



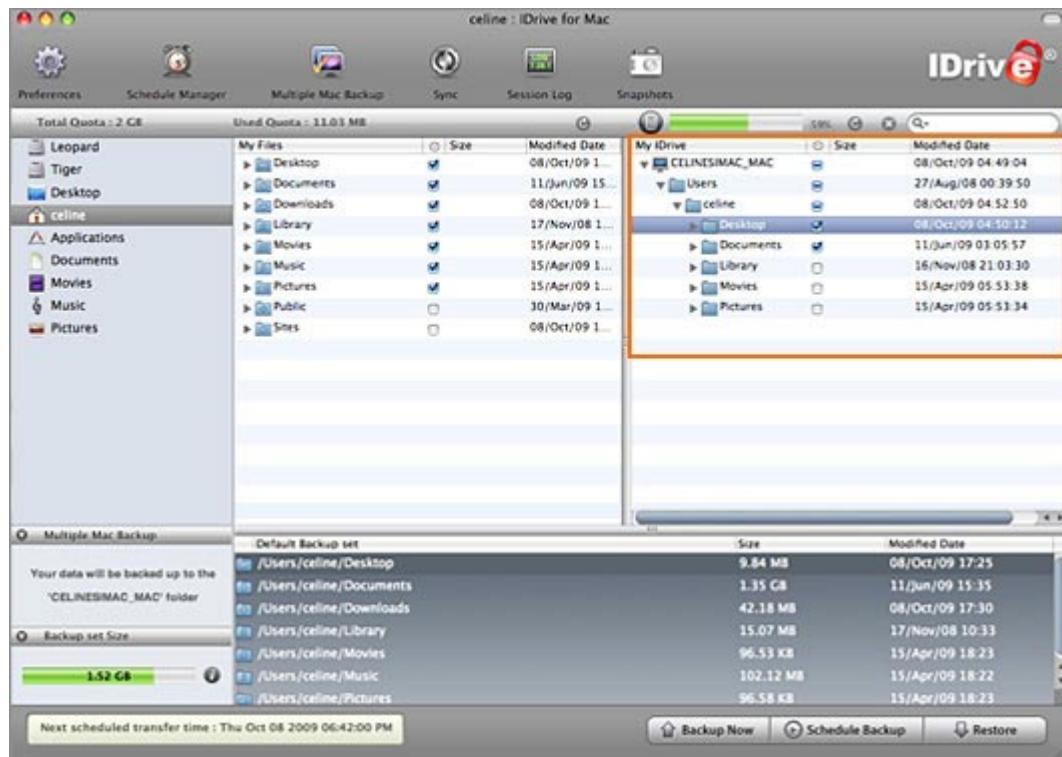
3. Click the 'Sync' button to remove the files/folders from your IDrive for Mac account to match them with your local computer.



Sync data backed up from Multiple Mac computers

In order to Sync files/folders inside the Multiple Mac folder, follow the below steps:

1. Ensure that 'Multiple Mac Backup' feature is enabled.
2. Locate the folder in your IDrive account with the same name as the Mac machine.



3. Select the folders that you want to sync and click the 'Sync' button.

Snapshots

Snapshots provide historical view of data backed up to your IDrive for Mac account. You can restore any version of data to the local Mac.

You can show/hide **Snapshots** in the following ways:



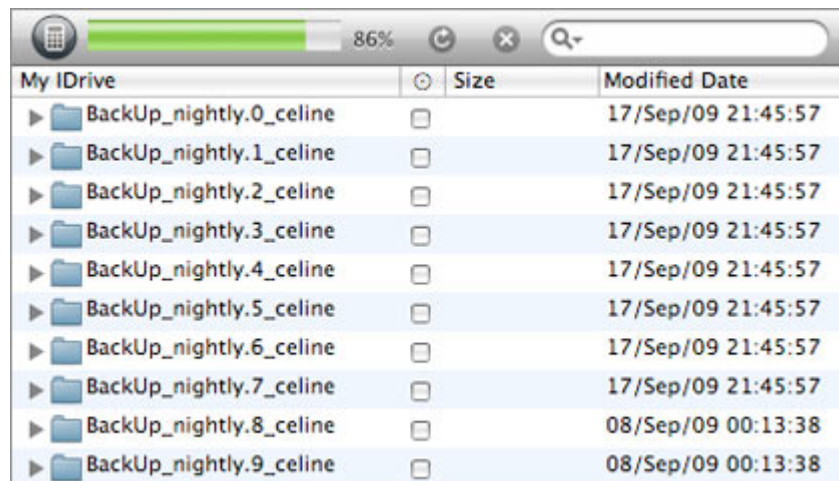
Using Snapshot toolbar option

Click the **Snapshot** toolbar option to show/hide Snapshots.

Using Preferences menu option

1. From the application menu bar, go to **IDrive for Mac** and select the **Preferences > General** option.
2. Enable/disable the **Show Snapshot** option to view/hide the Snapshot.

It shows 10 new folders with appropriate names in your IDrive for Mac account, as shown below



The screenshot shows the IDrive for Mac application window. The title bar includes a calculator icon, a green progress bar at 86%, and standard window controls. The main content area displays a table of backup folders under the heading 'My IDrive'.

My IDrive	Size	Modified Date
▶ BackUp_nightly.0_celine	☐	17/Sep/09 21:45:57
▶ BackUp_nightly.1_celine	☐	17/Sep/09 21:45:57
▶ BackUp_nightly.2_celine	☐	17/Sep/09 21:45:57
▶ BackUp_nightly.3_celine	☐	17/Sep/09 21:45:57
▶ BackUp_nightly.4_celine	☐	17/Sep/09 21:45:57
▶ BackUp_nightly.5_celine	☐	17/Sep/09 21:45:57
▶ BackUp_nightly.6_celine	☐	17/Sep/09 21:45:57
▶ BackUp_nightly.7_celine	☐	17/Sep/09 21:45:57
▶ BackUp_nightly.8_celine	☐	08/Sep/09 00:13:38
▶ BackUp_nightly.9_celine	☐	08/Sep/09 00:13:38

You can view the files stored in the backup directories in your IDrive for Mac account (the previous day's files stored in the newly created folders). These backup directories have meaningful names with date extensions or nightly/weekly extensions and so on.

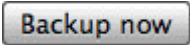
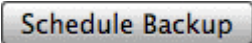
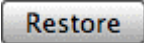
Session Log

The **Session Log** option lets you view log details of all the interactive and scheduled backup/restore jobs performed in a session. You can view or delete the selected **Session Log** using the **View** or **Delete** button respectively.



Other Options

The application has the following additional options to perform functions like refresh, backup, restore, schedule backups and so on.

Image	Button	Description
	Refresh	Lets you refresh the contents of the files on your Mac/IDrive for Mac account with the latest changes.
	Delete	Lets you delete the selected files/folders from your IDrive for Mac account.
	Recalculate	Lets you know the amount of space used in your IDrive for Mac account.
	Help	Lets you access the IDrive for Mac help manual.
	Backup Now	Lets you perform an immediate backup of the files/folders to your IDrive for Mac account.
	Schedule	Lets you schedule the backup of the files/folders for a future date and time to your IDrive for Mac account.
	Restore	Lets you immediately restore the files/folders from your IDrive for Mac account to the local Mac.



Working with IDrive for Mac

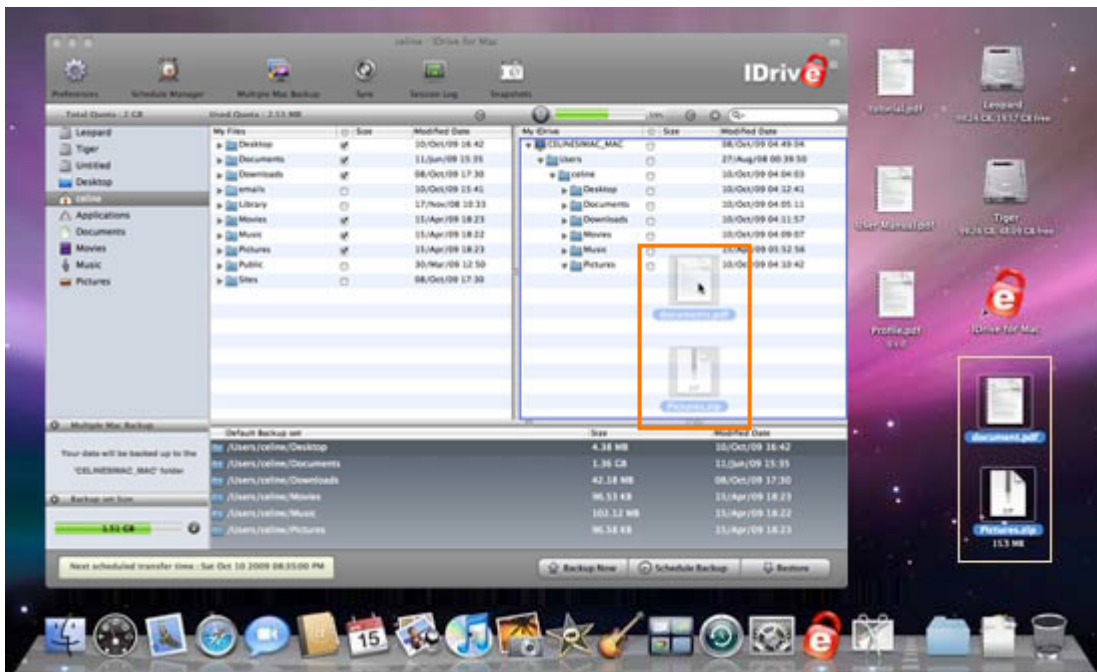
Interactive Backup

Using the Backup Now button

1. Login to the application.
2. Select the files/folders from the left pane (My Files) using the check boxes.
3. Click the **Backup Now** button to start the backup.

Drag-n-drop

1. Login to the application.
2. Drag files/folders from the left pane (My Files) or Finder and drop on the right pane (My IDrive).



Note: Files and pictures can be dragged-n-dropped for backup, even as you work on them.

Using IDrive Monitor Status Item

1. Click the **IDrive Monitor** status item on the system menu bar.
2. Select the **Backup Now** option.

This starts an immediate backup for the content of your previously created Backup set.



Note: Ensure that you have:

1. Logged into the application at least once.
2. Created a Backup set.

Schedule Backup

You can schedule the backup of your files/folders using the **Schedule Backup** button.

On the main screen, click the **Schedule Backup** button. The 'Scheduler' screen is displayed, as shown below:

The screenshot shows the 'Scheduler' window with the following settings:

- Day and Time Settings:**
 - Days: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday (all checked).
 - ☒ Daily Schedule
 - ☐ Hourly Schedule
 - ☐ Start the job immediately
 - ☐ Monthly Schedule 20 of every month
 - Schedule Time: 6:03:00 PM
- ☒ Notify to desktop after completion of the scheduled job
- ☐ Cut off Time: 5:57:23 PM
- ☒ Email notification
 - ☒ Notify always
 - ☐ Notify on failure
- Email address: celine@myworld.com (Example: bob@team.com, kush@team.com, krish@team.com)
- ☒ Attach log extract

A 'Close' button is located at the bottom right of the window.

The following options have to be set to schedule a backup job:

Day, time, and frequency of backup

The options available to set day, time and frequency of backup are as follows:



Daily schedule: On selecting this option, all the days of the week are selected for backup. You can deselect the day on which you do not want backup to occur.

Hourly schedule: Select this option to backup your data on an hourly basis.

Start the job immediately: This option lets you to perform an immediate backup of your files/folders.

Monthly schedule: Select this option and set the day of the month for your scheduled backup job.

Schedule Time: Set the time for your backup jobs.

Cut-Off time: Set the time at which your scheduled backup should stop.

Type of Notification

The options available to set different types of notification are:

Email notification

This option lets you receive email notification on the status of the scheduled backup job.

On choosing the '**Notify always**' option, you are notified on your backup status irrespective of its failure or success.

In case you wish to receive this notification only on backup failure, choose the '**Notify on failure**' option.

Attach log extract

You can opt to receive log details of the scheduled backup job along with the email notification, by selecting 'Attach log extract' check box.

Desktop notification

This option lets you receive notifications on the desktop regarding the status of the scheduled backup job.

For this, select the **Notify to desktop after completion of the scheduled job** option.



Restore Files and Folders

You can perform an interactive restore of the files/folders in following ways:

Using the Restore button

1. Login to the application.
2. Select the files/folders present on the right pane (My IDrive).
3. Click the **Restore** button. The 'Where to Restore?' screen is displayed.
4. Select the destination to which you want to restore the selected files/folders and click **Restore**.

The application checks the status of the files/folders and restores them to the selected destination. On successful completion of the restore process, a message to view the restored files is displayed.

Drag-n-drop

1. Login to the application.
2. Drag files/folders from the right pane (My IDrive) and drop on the left pane (My Files) or Finder.

Note: The application checks for the status of the files/folders and then restores them to the selected destination. On successful completion of the restore process, a message to view the restored files is displayed.

If the files/folders selected for restore are already present at the specified location, then they are overwritten.

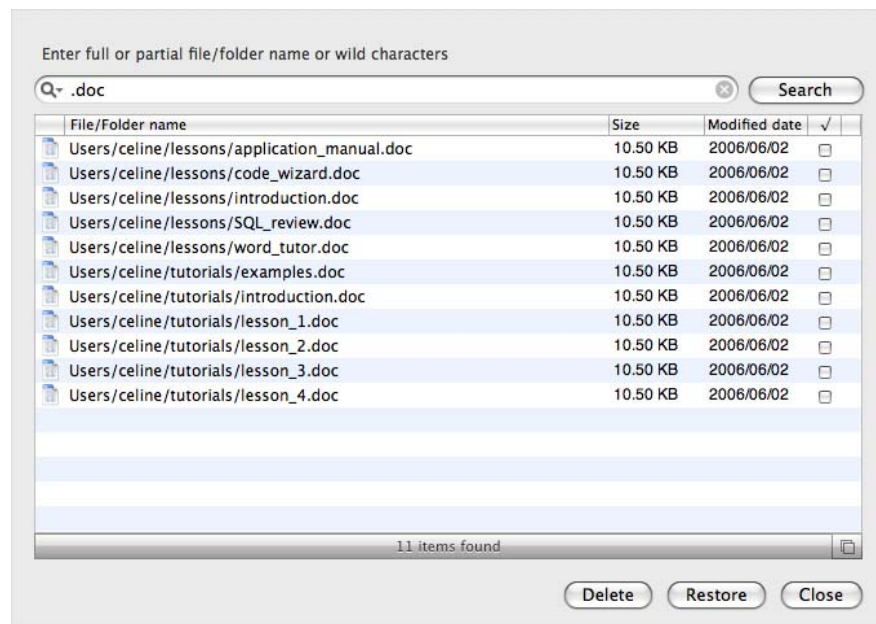


Search

You can locate files backed up to your IDrive for Mac account and restore them to your local machine.

For this, follow the steps given below:

1. Connect to the application.
2. Enter the file or folder name in the search field on top right hand side of the main screen and press 'Enter'.
3. The 'File Search' screen is displayed, as shown below:



All the files matching the search criteria are displayed.

From the search result, select the desired file and click 'Restore' to restore it to your local machine or 'Delete' to delete it from your IDrive account.

You can filter the search by selecting any of the following options:

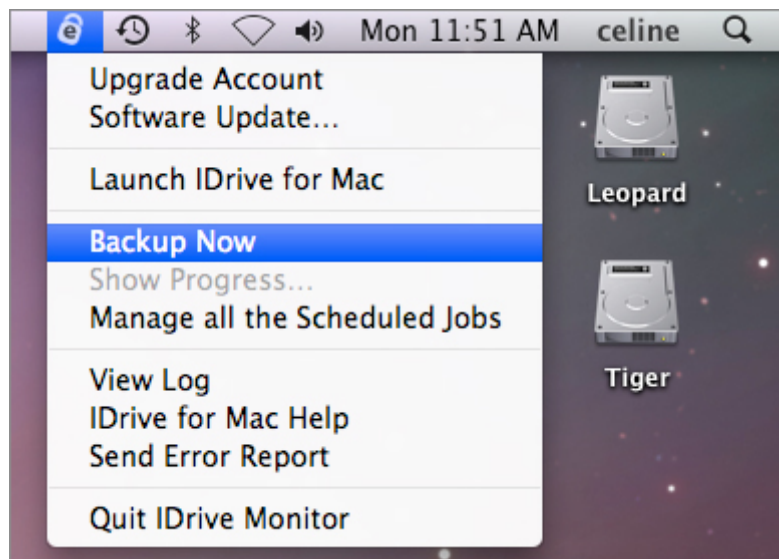
- Match the whole file name
- Picture, Music and Video Files
- Document Files (.doc and .txt)
- All files



IDrive Monitor Status Item

On installing the application, an IDrive Monitor status item is displayed on the system menu bar of your Mac.

On clicking the **IDrive Monitor** status item, a menu is displayed, as shown below:



This menu has the following options:

Upgrade Account

This option takes you to the corresponding IDrive for Mac web page from where you can upgrade your account.

Software Update

This option allows you to upgrade to the latest version of the IDrive for Mac application.

Launch IDrive for Mac

This option opens the IDrive for Mac application.

This option lets you perform an immediate backup of the scheduled backup job without logging into the application. For this, click the **IDrive Monitor** status item present on the system menu bar and select the **Backup Now** option.

Show Progress

This option lets you view the progress screen of the scheduled job, which is in-progress. For this, click **IDrive Monitor** status item present on the system menu bar and select the **Show Progress** option.

This option makes it easy for you to manage all the scheduled backup jobs by letting you delete the scheduled backup jobs of the expired accounts while retaining the scheduled jobs of the others.

To manage the scheduled jobs, click the **IDrive Monitor** status item and select the **Manage all the Scheduled Jobs** option.

The 'Manage scheduled jobs' screen is displayed, as shown below:

[illegible]



It has the following options:

Edit: Lets you edit the selected scheduled backup job. You cannot edit a backup job when the status indicates 'In Progress'.

Immediate: Lets you select the scheduled backup job for an immediate backup.

Refresh: Lets you refresh the backup jobs.

Stop Transfer: Lets you stop the transfer of data to the IDrive for Mac account.

Delete: Lets you delete the selected backup job. You cannot delete a backup job when the status indicates 'In Progress'.

View Log

This option lets you view the log details of all the interactive and scheduled jobs performed in a session.

For this, click the **IDrive Monitor** status item present on the system menu bar and select the **View Log** option.

IDrive for Mac Help

This option lets you access the IDrive for Mac help manual.

Send Error Report

This option lets you contact IDrive for Mac technical support team for queries, suggestions or provide feedback.

For this, follow the steps given below:

1. Click the **IDrive Monitor** status item present on the system menu bar and select **Send Error Report**. The 'Send Error Report' screen is displayed.
2. Enter your Username, email address contact number, trouble ticket number (if any) and the subject.
3. Explain your problem or query in the 'Message' text box.
4. Click **Send** to send your feedback/query to the technical support team.

Quit IDrive Monitor

This option would close the IDrive monitor.



IDrive for Mac Finder Plug-in

IDrive for Mac Finder Plug-in integrates with Mac OS X, making access to your IDrive account on Mac as easy as opening a Finder window. Just drag-n-drop the files/folders that you need to backup.

While IDrive for Mac application is optimized for best performance, for a quick look and easy drag-n-drop, the Finder Plug-in is a useful tool.

Uninstall IDrive for Mac Application

Follow the steps given below to uninstall the application:

1. Go to **File > New Finder Window > Application > IDrive for Mac** and double-click the **IDriveUninstaller.app**. The 'Welcome to IDrive for Mac Uninstaller' screen is displayed.
2. Click **Continue** to proceed and click **Yes** from the subsequent screen to confirm the uninstallation.
3. A screen is displayed for verification. Enter the valid system password (administrator password) and click **OK**.

On successful uninstallation, a 'Successfully uninstalled IDrive for Mac' message is displayed.



System Requirements

- Mac OS X 10.4 Tiger or later
- 500MHz G3 processor or later
- 256 MB RAM

Technical Support

Pro Softnet Corporation,
IDrive Division,
26115 Mureau Road, Suite A,
Calabasas, CA 91302.

Telephone :

1-866-748-0555 ext 3 within USA
1-818-251-4245 ext 3 outside USA
Monday - Friday, 6:00 AM to 6:00 PM PST

Fax :

1-818-878-9208

Email address: support@idrive.com

For more information visit: <http://www.idrive.com/idrive-for-mac.htm>